



## Shaping the Gas Transmission network of the future - Have your say



Customer  
and Stakeholder  
Priorities



# Pauline Walsh

Director, Gas Transmission

# Personal reflections

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## PURPOSE

Why we're doing this



## COMMITMENT

What we've done so far  
and how we're committed  
to listening

## WORK WITH US

We want to work with you to  
shape the future gas national  
transmission system

## THANK YOU

Thank you for your honest  
and open feedback to date.  
Please continue with this

Purpose & Personal reflections

Introduction to Speakers

**Jennifer Pemberton**

Stakeholder Strategy Manager

**Bridget Hartley**

Gas Transmission Owner RIIO-T2 Manager

**Jenny Phillips**

Gas System Operator RIIO-T2 Manager



Purpose & Personal reflections

Introduction to Speakers

Logistics



# Logistics

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Webinar should last for approximately an hour



All delegates will be placed on mute



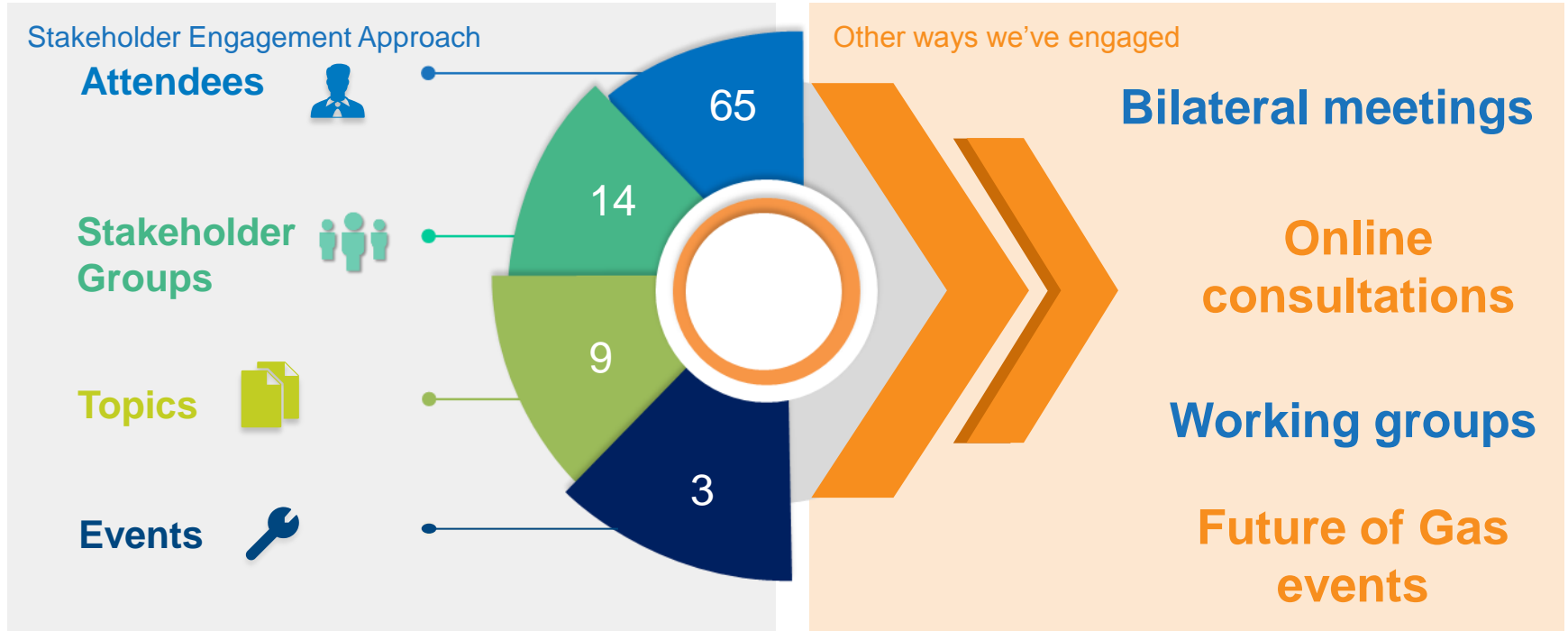
Your questions are welcomed via the chat function



Please answer poll questions when prompted

# Shaping the future gas transmission system

We have engaged with you to ask what you need, value and want in the future.



A woman with blonde hair, wearing a red vest over a white shirt, is shown in profile, looking out over a green field. The background features a blue sky with white clouds and some trees. The image is overlaid with a semi-transparent green bar at the top and a white bar at the bottom, both containing text.

**Your priorities – Have we got them right?**

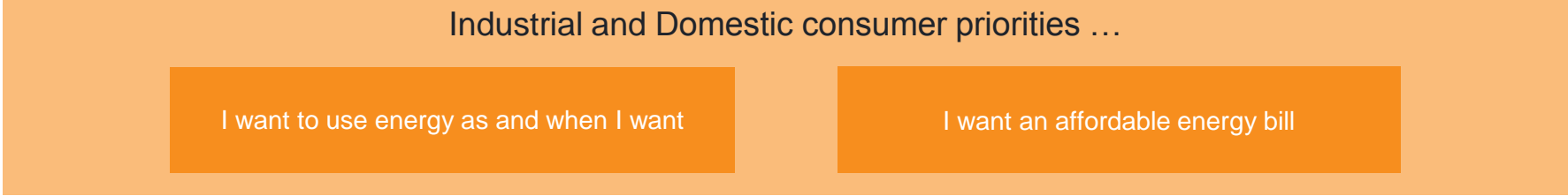
**Logistics**

**Introduction to Speakers**

**Purpose & Personal reflections**



# Your Priorities – Have we got them right?



...are delivered through our stakeholder priorities...

I want to take gas on and off the Transmission system where and when I want

I want all the information I need to run my business, and to understand what you do and why

I want to connect to the Transmission System

I want the gas system to be safe

I want you to protect the Transmission system from cyber and external threats

I want you to leave a positive impact on our communities and the environment

I want you to facilitate the energy system of the future – Innovating to meet the challenges of an uncertain future

I want you to be efficient and affordable

...these were developed by consulting with

Consumers

Landowners

Other networks

Customers

Think tanks and academics

Government

Industry bodies

Interest Groups

# Stakeholder Priority

“ My business is non-interruptible, we need gas to deliver ”

“ Particularly in winter, we need maximum linepack and assured offtake pressures especially in Scotland ”

“ We value (and expect) you to just get on with managing those difficult gas days ”

“Electricity capacity market has increased the reliance on gas”

“ I want to take gas on and off the Transmission System where and when I want ”

This includes

Different requirements for entry & exit

Facilitating access to connected assets

You said

This is about planning and running the National Transmission System on a day to day basis

# Stakeholder Priority

“I value the transparency and amount of data which is made available to the market ”

“Engagement with end-consumers – help them understand where their energy comes from and the importance of NGGT in the value chain ”

“FES scenarios must be costed otherwise it doesn't mean anything”

“NG provide very useful information to buyers and the right amount of information, especially related to demand. But it's difficult to access”

“Academia would encourage NGG to make more data available”

“ I want all the information I need to run my business, and to understand what you do and why ”

This includes

- Billing
- Explanatory notes on the regime
- Real time flows, after the day data & information

You said

This is about how we communicate with our stakeholders and transparency

# Stakeholder Priority

“Workshops involving potential connectors should continue beyond project CLoCC”

“ More can be done in explaining the connection and capacity process. There are over 1000+ pages to read!”

“ Customer connection process requires improvement cost of design (PARCA)”

“ I want to connect to the Transmission System where and when I want ”

This includes

Project CLoCC	Contracts
Explanation of processes	Disconnection & diversion processes

You said

This is about making it easy to connect to the National Transmission System

# Stakeholder Priority

“Articulate the impact on safety of any investment decisions”

“ You’re delivering on safety now but increasing attention is needed ”

“ Asset health criticality - network is needed for the next 30 years with assets being used in different ways to manage intermittency from renewables as assets age ”

“ I want the gas system to be safe ”

This includes

Compliance with safety legislation

Demonstrating that additional safety expenditure is cost effective

You said

This is about the safety of our assets and protecting the public

# Stakeholder Priority

“ Cyber security for the Transmission system is a National security issue”

“Outputs need to include Cyber Security and this needs to be funded”

“ Cyber security should be considered alongside physical security”

“ I want you to protect the Transmission System from cyber and external threats ”

This includes

Working with government to understand and implement the right level of cyber protection

Continuing the work on physical protection of our assets

You Said

This is about protecting the National Transmission System from deliberate threats

# Stakeholder Priority



You said

This is about the environmental impact and operating in a socially responsible way

# Stakeholder Priority

“We need a whole system energy approach”

“Evolve framework in place to deal with and support distributed gas ”

“ Gas quality is very important key to being able to import gas ”

“ Ensure commercial regime is conducive to a highly liquid NBP, attracting gas the GB market ”

“ NG have been quite loose on Brexit - what is the impact of Brexit on network entry agreements, UNC ”

“ I want you to facilitate the energy system of the future – Innovating to meet the challenges of an uncertain future ”

This includes

Facilitating today’s market

Thinking through the future of markets

Effective management of change to the market

Working with others to facilitate innovation across the whole industry

You said

This is about future proofing



# Stakeholder Priority

“Constraints have wider costs beyond the ones incurred by the SO”

“ Need more transparency of costs across sectors and incentives should cover the whole supply chain”

“Clarity over who should pay the tariffs and charges”

“I want predictability at pricing and advance notice”

“ I want you to be efficient and affordable ”

You said

This is about keeping energy affordable for domestic and industrial consumers

## Poll Question

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“Do these priorities reflect your needs of the gas transmission system?”

# Poll Question

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## “Please rank these priorities”

**A**

I want to take gas on and off the Transmission system where and when I want

**B**

I want all the information I need to run my business, and to understand what you do and why

**C**

I want to connect to the Transmission system

**D**

I want the gas system to be safe

I want you to protect the Transmission system from cyber and external threats

**E**

I want you to leave a positive impact on our communities and the environment

**F**

I want you to facilitate the energy system of the future – Innovating to meet the challenges of an uncertain future

**G**

I want you to be efficient and affordable

**H**



Purpose & Personal reflections

Introduction to Speakers

Logistics

Stakeholder Priorities

Next steps for Engagement



# Next Steps for Engagement

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## You said

Be joined up  
and  
coordinated

Keep  
things  
simple

You value meeting  
face to face but time  
is precious

Use existing forums and  
working groups where  
possible

## Suggestions from you

Issue regular short bulletins  
to keep you updated

Provide option to have 1-1 session within  
workshop or conference

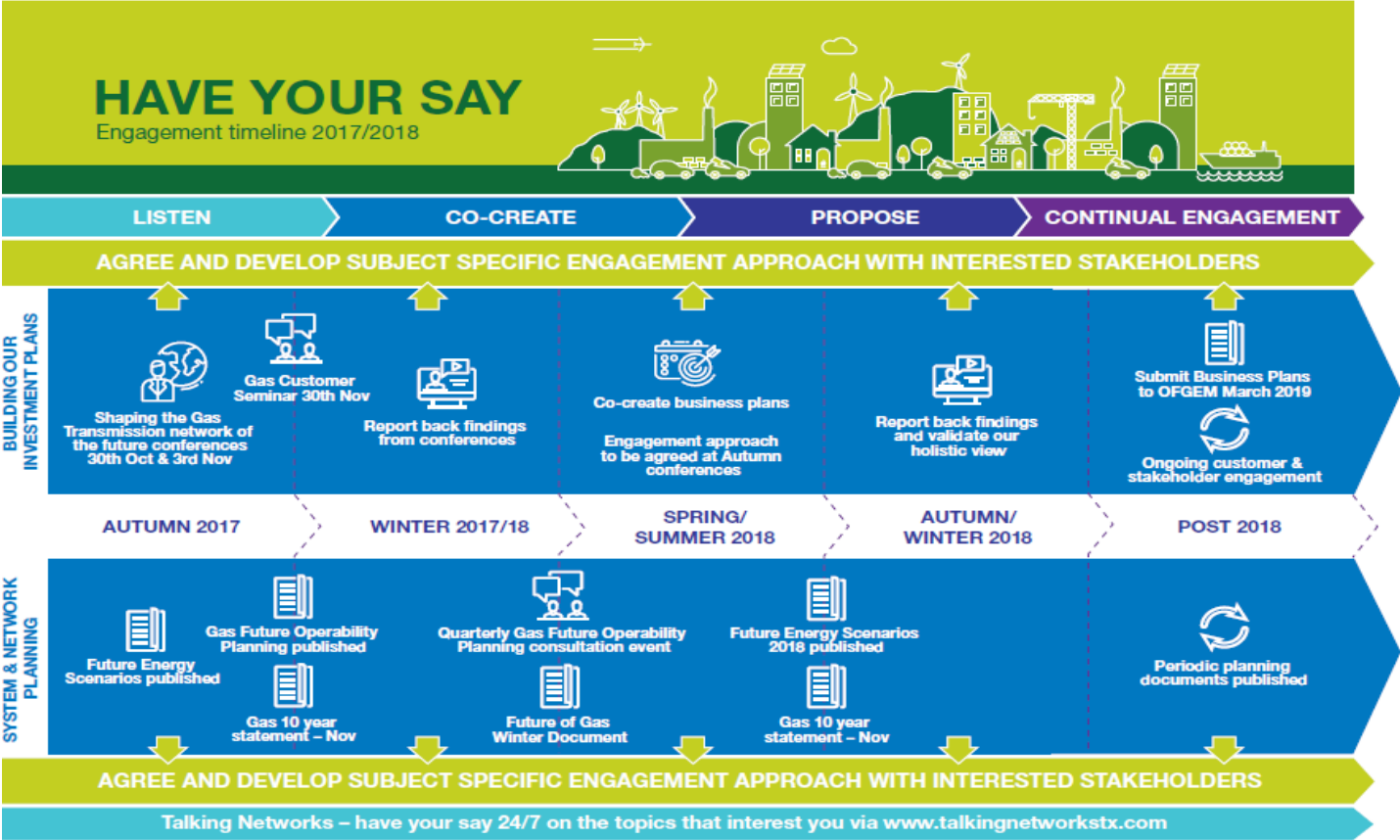
## We will

Develop targeted engagement plans based on  
these priorities, using existing forums where  
possible

Use webinars or  
online mediums  
where possible

Coordinate with others  
to minimise the impact  
on you

# Timeline for Engagement



## Poll Question

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“Would you value another face to face stakeholder event in October/November this year?”

Purpose & Personal reflections

Introduction to Speakers

Logistics

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Q&A





# Q&A

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## **Pauline Walsh**

Director, Gas  
Transmission

## **Jennifer Pemberton**

Stakeholder Strategy  
Manager

## **Bridget Hartley**

Gas Transmission  
Owner RIIO-T2  
Manager

## **Jenny Phillips**

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**Thank You**