



Shaping the Gas  
Transmission System of the  
Future: working with you to  
build our business plans

**Introductions and Logistics**

**Recap of Listen Phase**

**Co-create Programme**

**Stakeholder Group**

**Q&A**



## Introduction to the speakers



**Bridget Hartley**  
Gas Transmission  
RIIO T2 Manager



**Jenny Pemberton**  
Stakeholder  
Strategy Manager



**Jenny Phillips**  
Gas System  
Operator RIIO2  
Manager



**Charon Balrey**  
RIIO2  
Stakeholder  
Manager

## Logistics

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Webinar should last for approximately an hour

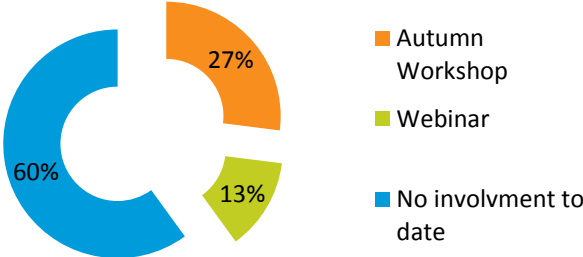
All delegates will be placed on mute

Your questions are welcomed via the chat function

Please answer poll questions when prompted

A quick poll to get to know...

■ Who has been involved in the 'listen' phase so far?



■ Please identify which stakeholder group you align yourself with.

- Customer
- Network Company
- Interest Group
- Academic/ Innovator
- Supply chain
- Trade Body
- Energy User

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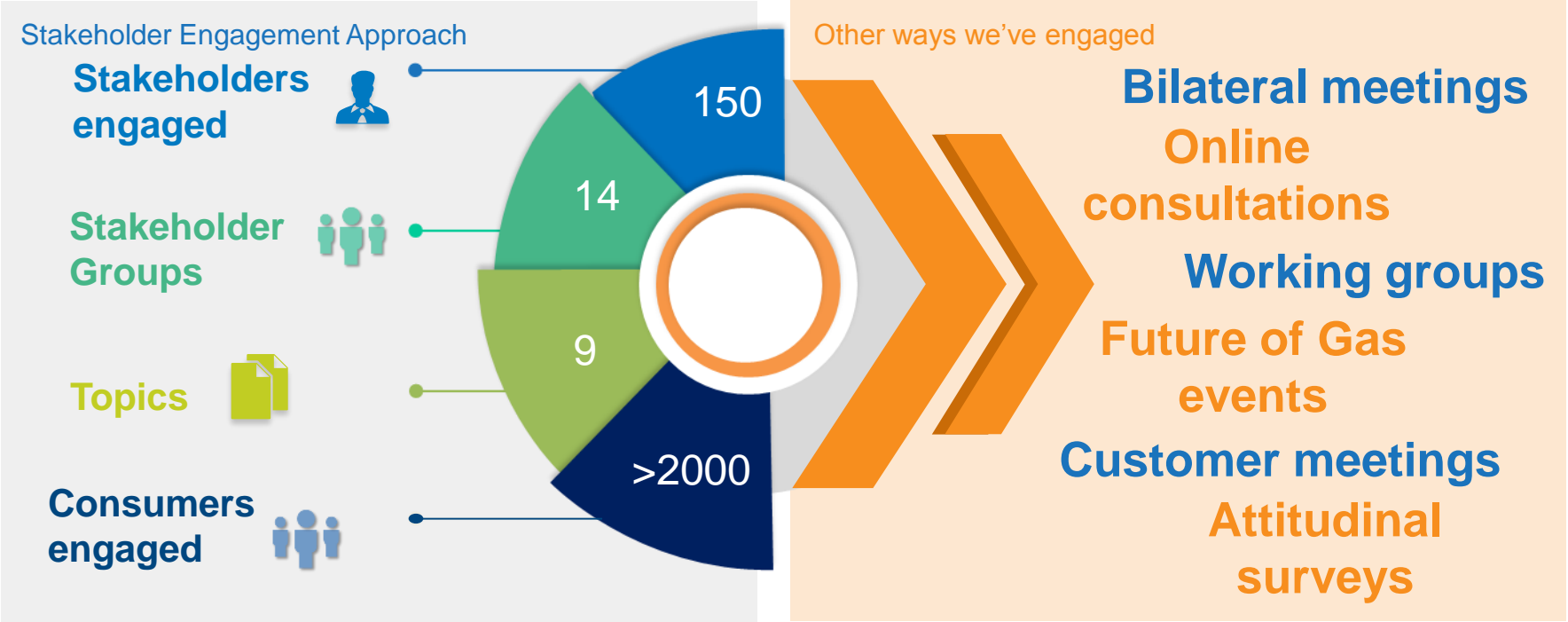


Our stakeholder engagement approach



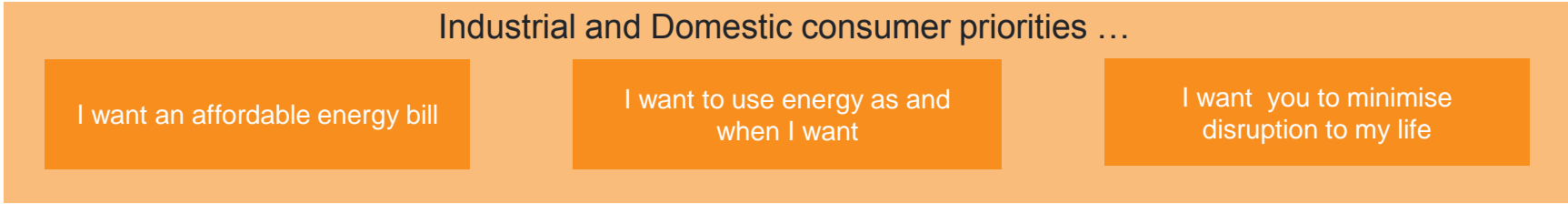
Shaping the future gas transmission system

We have engaged with stakeholders to ask what they need, value and want in the future.





Your Priorities



...are delivered through our stakeholder priorities...



...these were developed by consulting with



**Introductions and Logistics**

**Recap of Listen Phase**

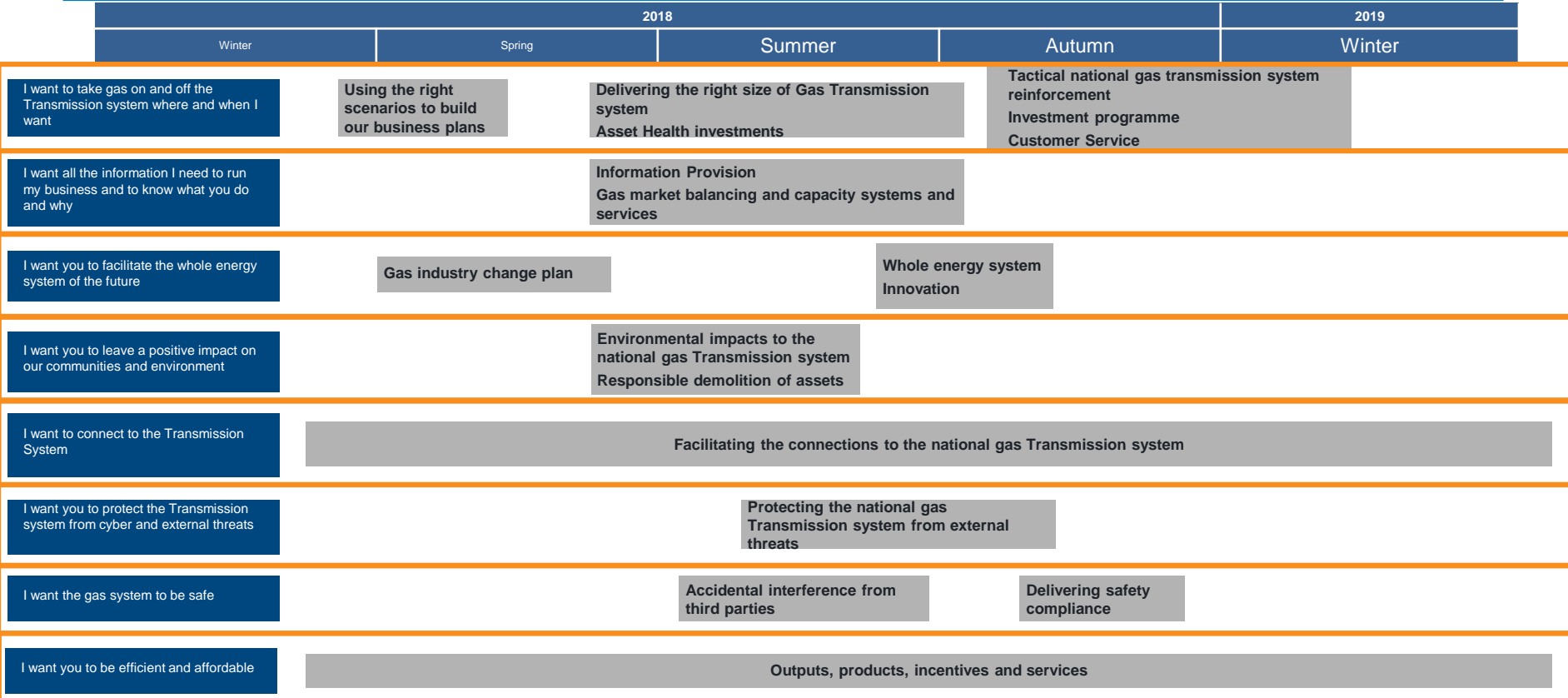
**Co-create Programme**

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# Timeline of engagement



I want to take gas on and off the Transmission system where and when I want

Scope

Further exploration of the impact on you if you are unable to take gas on and off the system when & where you want

You've said

“ My business is non-interruptible, we need gas to deliver ”

“We assume you will deliver 100% capacity”

“No interruption of gas is of critical importance”

“Electricity capacity market has increased the reliance on gas”

Questions

What would be the impact on your business and your customers, if you were unable to put gas on or take gas off the NTS whenever and wherever you wanted to, or were unable to change during the day?

What elements of the service you receive, such as pressure variation, are most important to you and why?

I want all the information I need to run my business and to understand what you do and why

Scope

- Operational data and information, in the run up to real time, on the day and shortly after the day
- Provision of Gas Market Balancing & Capacity systems

You've said

“The speed of response to industry change is slow”

“Performance of the system is unacceptable, slow, too many manual processes, redundant screens and legacy data”

“Better test environment availability”

“Improved capability to download data into Excel and better reporting – same capability for entry as exit capacity”

Questions

What information and data do you currently use and how critical is it?

What other data, information or services could we provide? What value would it bring to your business?

What are the main issues you face when system change is being delivered? What are your top three priorities for us to consider when future system change is delivered?

I want you to care for communities and the environment

Scope

The aim of our engagement is to articulate and discuss how we manage our impact on the environment and the environments impact on us

You've said

“More general targets around environmental improvements needed”

“ Industry are prepared to pay for this (environmental investment) but would like to see more granularity on metrics as they cannot interpret them at the moment ”

“Environmental outputs and reporting needed to cover wider impacts and simplified”

“Articulate the impact of your investment decisions on emissions levels”

Questions

Are we currently focusing on the right environmental issues and are we managing our impacts effectively?

How embedded should environmental considerations be in our construction/ demolition activities?

## Principles of engagement

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### ■ Stakeholders have told us...

- You want to engage with us and welcome the open approach that we are taking
- You have a limited capacity to engage with us
- You don't always find big events useful
- You need us to clearly explain the process of how to get involved

### ■ So we have...

- Looked across the topics to identify opportunities to join things up and minimise the impact on stakeholders by
  - Using webinars where possible
  - Holding one to ones
  - Having events local to you
  - Engaging on relevant topics



Planned Events

■ Terminal events\*

- Bacton/St Fergus

■ Regional events\*

- Hull
- Cheshire
- Cardiff
- London

■ One to one's

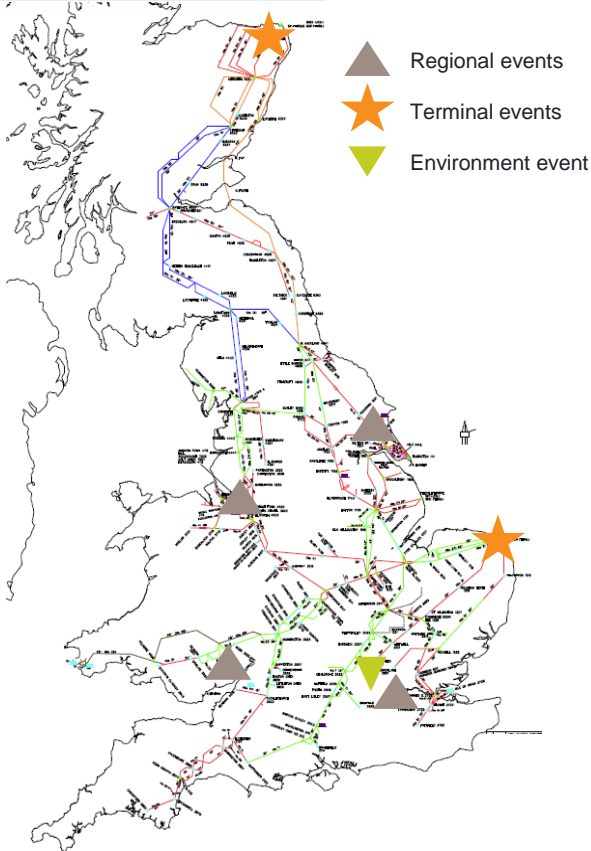
\* These will be small and interactive events

■ I want to move gas on and off the system

■ Information provision

■ Joint Environment event with NG Elec Transmission

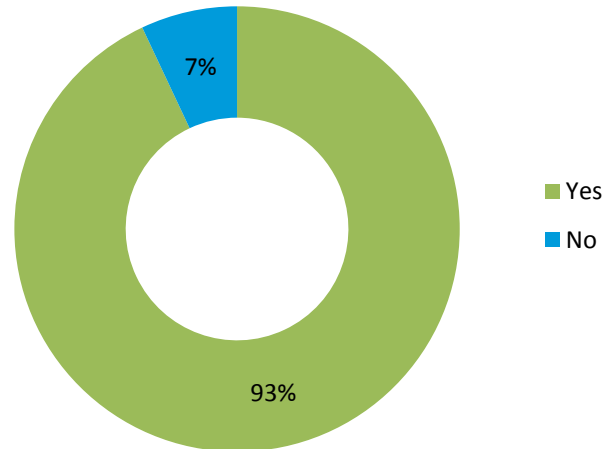
■ I want you to care for communities and the environment



## A quick poll...

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- Do you feel the proposed engagement approach will give you the opportunity to get involved and have your voice heard?



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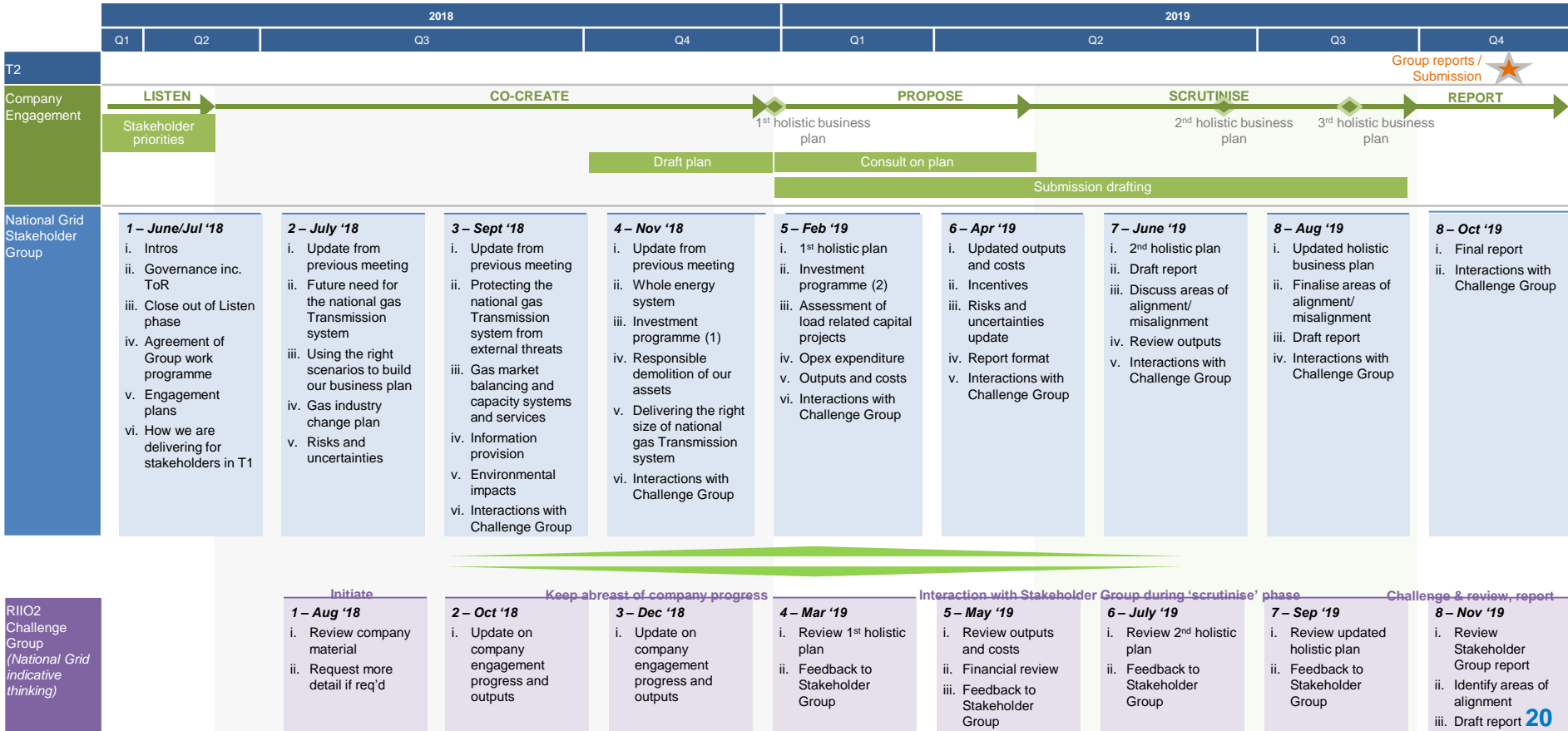
Q&A



Our stakeholder engagement approach: introducing constructive engagement



## Draft forward agenda for the Stakeholder Group



## Establishing our Stakeholder Group

### Membership



The following member types will make up our Stakeholder Group:

- Large energy user
- Large customer
- Small customer
- Distribution network
- Consumer representation
- Public interest
- ESO
- New/alternative business model

All proposed members will be shared with the Stakeholder Group Chair for determination

### Remit



- Bring a range of expertise and experience and represent as an individual
- Proactively and positively engage in discussion
- Challenge and review engagement
- Scrutinise Business Plans (outputs, costs, incentives and uncertainty)
- Identify areas of agreement/disagreement and contribute to report
- 5 days every 2 months

## Get involved

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- We will circulate these slides and include:
  - Survey to understand which topics you are interested in:  
<https://www.surveymonkey.co.uk/r/NGGTRIO2>
- Sign up to an event – links available on our website and in follow up email
- Register for regular updates – via our website or via survey
- Keep updated via our website: [youreenergyfuture.nationalgrid.com](http://youreenergyfuture.nationalgrid.com)
- Contact [Jennifer.Pemberton@nationalgrid.com](mailto:Jennifer.Pemberton@nationalgrid.com)



# Q&A

**Bridget Hartley**

Gas Transmission RIIO  
T2 Manager

**Jennifer  
Pemberton**

Stakeholder Strategy  
Manager

**Jenny Phillips**

Gas System Operator  
RIIO-T2 Manager

**Charon Balrey**

RIIO2 Stakeholder  
Manager



Thank You