



Keeping our critical systems secure



Secure and resilient supplies



Infrastructure fit for a low-cost transition to net zero



High quality of service from regulated firms



System efficiency and long-term value for money

Our commitments

- We will attain 'Enhanced' profile on the National Cyber Security Framework (NCSC) and Cyber Assessment Framework (CAF) within the RIIO-GT3 period to manage risks posed to the security of the network and information systems on which our essential service relies, a significant step up from the 'Basic' profile we achieved in RIIO-T2. [PCD/CO]
- We will host a biannual forum for Operators of Essential Services, where we will share best practice and technical expertise, to support the wider industry in delivering security of supply and efficient costs for consumers. [CO]
- We will enhance physical security at an additional 20 of our sites through a range of means such as access, barriers and detection controls. [PCD]

How we will deliver

- We will undertake a number of security investment works, via 14 Price Control Deliverable (PCD) areas covering 50 specific PCDs. These investments make up a risk-based, long-term programme to strategically replace and upgrade our key operational technology used for the safety and control of critical NIS systems, ensuring the security and resilience of critical assets.
- We have demonstrated deliverability in our documented assurance processes as part of the Cyber Resilience Business plan. We will monitor delivery through our governance process including Capex Delivery Boards and Gas Security Boards.
- In line with Critical National Infrastructure (CNI) policy, we will ensure our sites are secure and protected from external physical threats. Where possible, we will eliminate the physical security risks to our sites by removing visible assets. We will embrace new technologies to deliver targeted solutions and maintain essential physical security for our infrastructure.

Collaboration

- We will actively seek collaboration with other networks and essential service providers through our biannual forums, scheduled for Q1 and Q2 each year throughout RIIO-GT3, where we will share best practice and knowledge to achieve cost savings for consumers.

Stakeholder engagement

- We have engaged extensively with DESNZ to develop our physical security commitments.
- Ofgem, as the competent authority, has endorsed this approach and set the targets.

Consumer value and additionality

- Our commitments will ensure uninterrupted supplies for our customers at the lowest cost possible.
- Having met the National Cyber Security Centre's 'Basic' profile, this is now business-as-usual. We will meet an 'Enhanced' security profile expected to be delivered during RIIO-GT3 – a significant step up from our achievement in RIIO-T2.
- Sharing information and best practice between networks goes beyond standard operations, delivering substantial added value through enhanced security and cost efficiencies. As the host of this forum, National Gas plays a key role in driving these benefits.

Guide to our plan

- For security purposes our suite of Cyber documents is not publically available.