

NATIONAL GRID TRANSMISSION CONTACT LIST

BUSINESS AREA	CONTACT	TELEPHONE NUMBER	EMAIL	FAX
System Faults	24/7 Shipper Helpline	+44 (0) 870 191 0646		
Within Day Energy Balancing Entry Capacity	Gas National Control Centre	+44 (0) 870 191 0636 +44 (0) 870 191 0637		+44 (0) 870 191 0646 +44 (0) 870 191 0647
Capacity Auctions	NTS Capacity Team	+44 (0) 1926 654057	capacityauctions@nationalgrid.com	
Emergency Procedures	NTS Emergency Planning Team		gasops.emergencyplanning@nationalgrid.com	
Active Notification Service	Criticall Helpdesk	+44 (0) 870 351 4910		
NTS Maintenance Plans & Notices	NTS Access Planning Team		ntsaccessplanning@nationalgrid.com	
Energy Balancing	Gas Energy Management Team	+44 (0) 1926 654641	Box.energybalancing@nationalgrid.com	+44 (0) 1926 65 6615
Energy Tracking		+44 (0) 1926 654638	Box.energytracking@nationalgrid.com	+44 (0) 1926 65 6616
Unique Sites		+44 (0) 1926 654642	Box.uniquesites@nationalgrid.com	
Website Gas Market Information	Operational Liaison Team	+44 (0) 1926 656474	Box.OperationalLiaison	
General Enquiries (After the day, energy balancing, Gemini)				
Gas Operational Forum				