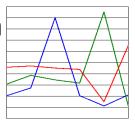
Information Provision Initiative



Systems Solution for UNC Modification 006 - External User Information

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1. Introduction:

This document has been produced by National Grid NTS to provide information regarding the systems implementation and functionality that support publication of Near Real-Time Flow Data from Sub Terminals and Storage Sites in accordance with UNC Modification Proposal 006.

The document provides an overview of the functionality, resilience and performance of this system solution, supplying outline definitions of timing, content and format of supplied data.

For ease of use the remainder of this document is presented in four high-level sections: -

Section 2: Data Acquisition & Publication

Section 3: User Functionality

Section 4: Resilience & Performance

Section 5: Data Presentation



2. <u>Data Acquisition and Publication – What Will the New System Do?</u>

This section provides clarity on the data included within the defined scope, how this data will be collated and published and how customers will access this data.

Data Included Within Scope:

Published data made available will consist of flow Data from Terminals, Sub Terminals and Storage Sites. The flow data will be expressed as a flow rate measured in units of million cubic meters (mcm) per day. There may also be flexibility to publish additional data in the future should this be required as a result of further UNC modification proposals.

Data Receipt, Collation and Publication:

Data will be provided by the Data Provider (normally Sub-Terminal or Storage Operators) who will deliver the information to National Grid NTS in accordance with current operational arrangements, via existing measurement and telemetry systems. National Grid NTS will configure the totals and grouping and add supplementary information where necessary.

Only Terminals, sub-terminals and storage sites capable of flowing (in aggregate) in excess of 10mcm/d, or National Grid LNG Storage sites regardless of flow capability will be published individually. Other sites flowing less than 10mcm may be provided in grouped or aggregated form. ¹.

The system will publish telemetered flow data for Sub-Terminals and Storage Sites (including totals and supplementary information e.g. context data, time stamps, etc...) at a 2 minute resolution to the Internet. The data will be updated at twelve-minute intervals with each update effectively containing 6 sets of 2 minute data.

This data will be available for on-line query, reporting and download for use to meet individual requirements. The data will be published after the final time slot for the 12 minute period in question.

¹ Capability is defined periodically by National Grid's central forecast, which is part of the TBE process. Where a sites capability changes to the extend that it now meets or no longer meets the 10mcm/day criteria, this change and the implication it has on the published data will be notified to users via the notes field on page 1 of the system.



3. User Functionality - What Can I Do with the New System?

The new system will offer flexible and user-configurable functionality via internet access, enabling the use of this newly available data in a variety of ways to meet user requirements.

Within this section the available functionality is outlined, demonstrating the methods of data access and manipulation to deliver time-efficient and relevant data.

On-Line Data Access via Internet Domain:

The system will be accessed via the National Grid website and will be positioned within the gas/operational data area and labelled as Energy - Flow Data in the side menu. The URL for the site will be: www.nationalgrid.com/uk/gas/data/EFD/

The system will provide three convenient summary pages:

The first page will show all data in the most recent data snapshot 'batch' comprising configured and defined Sub-terminal and Storage flow values for the last 6 * 2 minute snapshots in tabular form, and the latest snapshot in graphical form. This page will have download functionality. This page will also contain the notes field and access to historical notes provided by NG NTS to provided supplemental information about the data where deemed necessary (e.g. when sites have been added or removed from the system due to capability changes). The notes history will be available for 2 years to allow cross referencing of historical data with relevant notes.

The second page, for which the time periods can be configured by the user, will show the data in all 6 * 2 minute snapshots over the last 12 minute period available, 1 hour or 24 hours. This will comprise graphical plots for each terminal, for each storage type and for LNG importation facilities.

The third page will provide User-Configurable Data viewing and download functionality. This facility will provide efficient access to the most relevant historical information to meet your preferred requirement. It allows users to select the sites of specific interest, the period of viewing or download required and whether the data should be as originally published or whether it should include any subsequent amendments. Due to capacity issues with the potential file size, the maximum period that can be downloaded will be dependant upon the number of sites selected (For example it is anticipated that if all sites were selected, the maximum download period would be limited to approximately 1 week).

Sites selectable for download will include all those that have met the 10mcm criteria over the past 2 years and not just those meeting the criteria at the time (although only data for the period within which the site met the criteria will be populated within the download file).



Efficient access to the data you require - Data Download on User Request:

The data download will be in CSV format enabling the User to easily develop their tables and/or graphs as they require. Data quality issues (Expired, amended, substituted or late data) will be appropriately flagged within the download file.

Automatic Update of Your Selected Data - Application Programming Interface:

For defined queries Users will be able to call an Application Programming Interface (API) built around a Web Services Framework. This will allow data snapshots to be delivered to the User automatically for access via the Internet. As a result we believe that the API will make it unnecessary to use automated 'screen-scraper' tools to obtain relevant data.

Data Quality and Amendments:

As a result of numerous technical and operational reasons, the data published in near real time may, from time to time, be erroneous or late (e.g. loss of telemetry signal or a measurement system failure could lead to a failed reading²). Where any such issues are identified these will be flagged both on screen via an indicator within the data field and in the download file via specific flags. Where data is subsequently amended within day, by National Grid NTS these data amendments will be made available for download and will be suitably flagged as amended data, by the system.

On-Line Help:

All screens will be annotated by suitable definitions that will explain to Users the contexts of the data being viewed and provide definitions of the various data items.

User Queries:

Users will be able to access assistance via a dedicated helpline telephone number: 01926 654639 and e-mail address: sysop.centre.reporting@uk.ngrid.com. Users should exclusively use this number and e-mail address for queries related to system functionality (As opposed to any others they may already possess for National Grid.). Both line and e-mail address will be monitored during core business hours with voicemail provision outside of these times. These facilities are provided to support users in making effective use of the service and to report problems, however National Grid will be unable to provide explanation or analysis of underlying reasons for trends in, and changes to, flow rates that can be identified from the data.

² In the case of no data being received the system will publish the last received value, all such data will be flagged to highlight its status.



On-Line Data Retention:							
Data will be available for download to Users for a period of two years following publication. historic data will be migrated to the new system.							



4. System Performance and Resilience:

The systems solution has been defined with high-resilience to negative impacts and offering high levels of performance. This has been achieved through the following design elements:

Load Balancing - How Many Users Can Be Accommodated?

Full load balancing will be available over the operational infrastructure; this will deliver a high level of performance over the anticipated usage volumes. Up to 240 concurrent Users (Automated & non-automated) will be able to access the system with short response times across the full range of User functionality.

Auto-Failover:

The operational integrity of the system in the event of technical issues will be preserved due to the provision of automated failover between front-line operational infrastructure (Duty System) and second-line infrastructure (Standby System), providing minimal interruption to operational service. Excluding planned outages the system is designed for 99.9% availability (24/7/365).

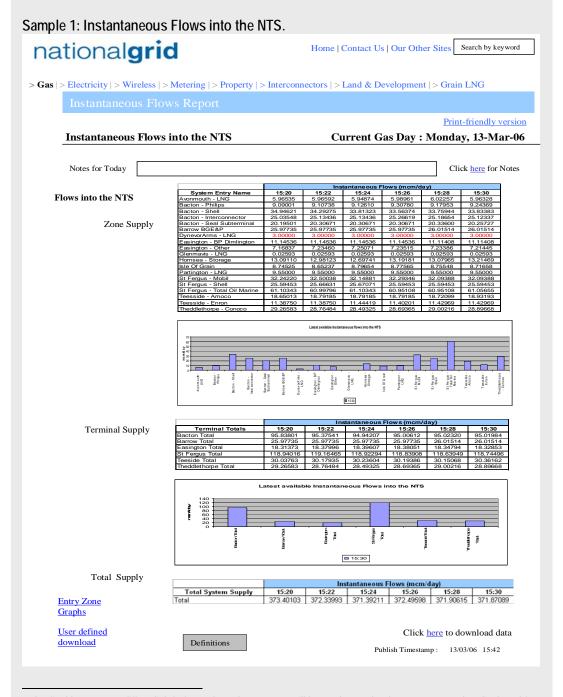
No Scrapers Required for Data Updates – Faster System Response!

The specification and delivery of API and User-Configurable functions through User-composed queries, seeks to remove the need for 'screen scraper' tools. 'Screen scrapers" often impair system performance for all users on current industry information provision Internet sites.

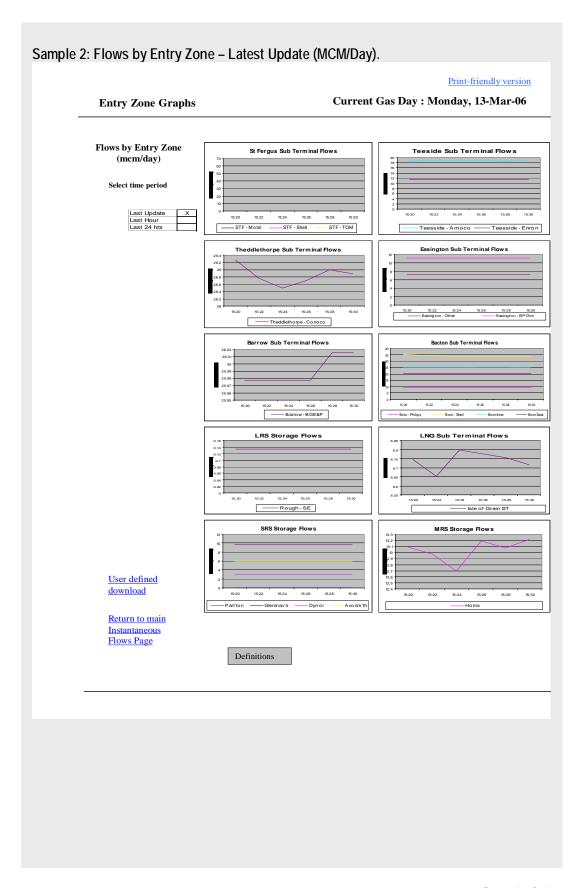


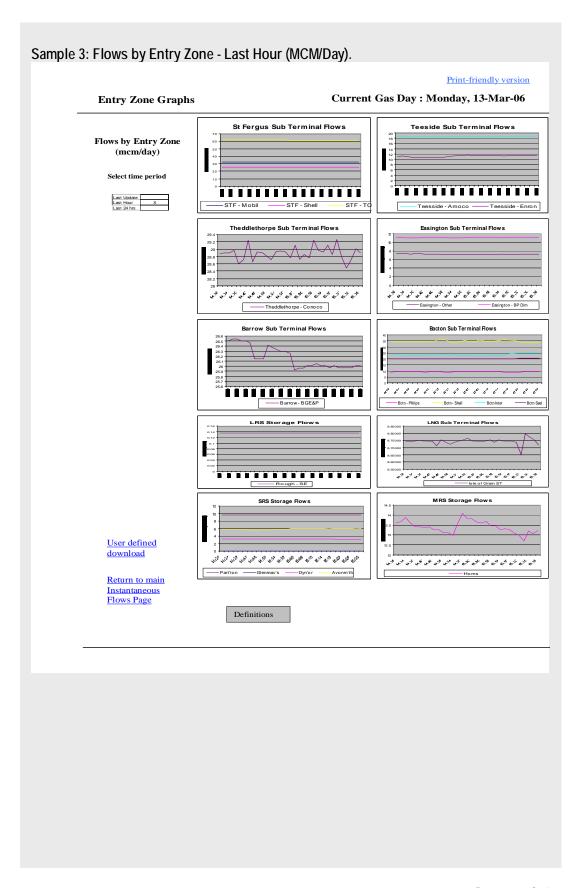
5. <u>Data Presentation - This Is How Your System Outputs May Look: -</u>

As described earlier, the system will offer flexible and User configurable access to relevant data. The following examples provide an indication of how your data may appear when viewed on the web site³.

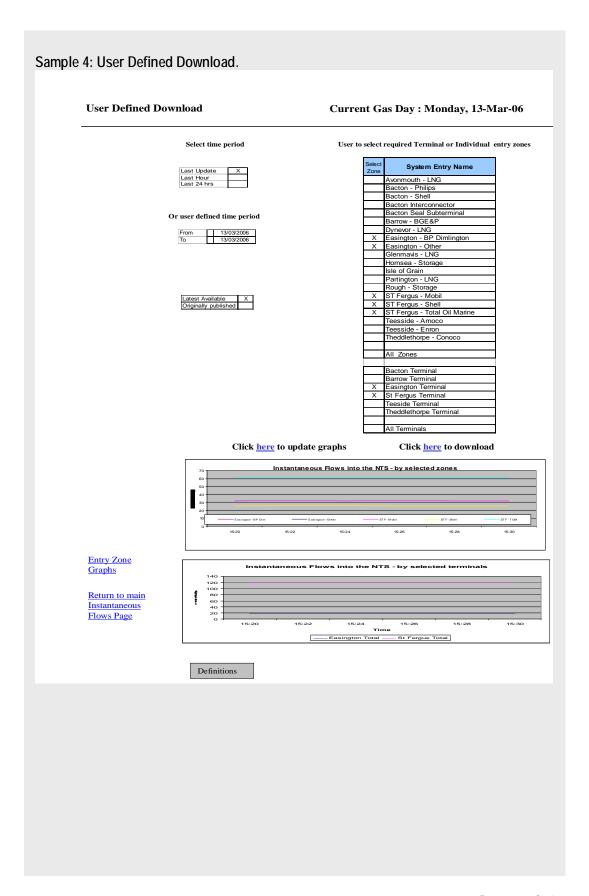


 $^{^3}$ The final layout may differ slightly from above but content will be unchanged. These are examples displayed for information only and compressed in order to fit onto the printed page. All data shown is dummy data.









Sample 5: CSV Format.

System Entry Name	Published time	Value	Timestamp	Expired (Y/N)	Ammended (Y/N	Ammended Timestam	Substituted (Y/N)	ate received (Y/N)
Avonmouth LNG	03/19/2006 14:12		03/19/2006 14:00		N	JAIIIII CIIGGO TIIII CSIGIII		N
Avonmouth LNG	03/19/2006 14:12		03/19/2006 14:02		N			N N
Avonmouth LNG	03/19/2006 14:12		03/19/2006 14:04		N			N N
Avonmouth LNG	03/19/2006 14:12		03/19/2006 14:06		N			N N
Avonmouth LNG	03/19/2006 14:12		03/19/2006 14:08		N			N N
Avonmouth LNG	03/19/2006 14:12		03/19/2006 14:10		N		-	N N
Bacton Amoco	03/19/2006 14:12		03/19/2006 14:00		N			N N
Bacton Amoco	03/19/2006 14:12		03/19/2006 14:02		N			N N
Bacton Amoco	03/19/2006 14:12		03/19/2006 14:04		N			N N
Bacton Amoco	03/19/2006 14:12		03/19/2006 14:06		N			N N
Bacton Amoco	03/19/2006 14:12		03/19/2006 14:08		N			N N
Bacton Amoco	03/19/2006 14:12		03/19/2006 14:10		N N			N N
Bacton Interconnector	03/19/2006 14:12		03/19/2006 14:10		N N			N N
Bacton Interconnector					N N			N N
Bacton Interconnector	03/19/2006 14:12		03/19/2006 14:02 03/19/2006 14:04		N N			N N
Bacton Interconnector	03/19/2006 14:12		03/19/2006 14:06 03/19/2006 14:08		N N			N N
Sacton Interconnector					N N		-	
	03/19/2006 14:12		03/19/2006 14:10					N
Bacton Others	03/19/2006 14:12		03/19/2006 14:00		N			N
Bacton Others	03/19/2006 14:12		03/19/2006 14:02		N			N
Bacton Others	03/19/2006 14:12		03/19/2006 14:04		N			N
Bacton Others	03/19/2006 14:12		03/19/2006 14:06		N			N
lacton Others	03/19/2006 14:12		03/19/2006 14:08		N			N
lacton Others	03/19/2006 14:12		03/19/2006 14:10		N			N
Bacton Shell	03/19/2006 14:12		03/19/2006 14:00		N			N
Bacton Shell	03/19/2006 14:12		03/19/2006 14:02		N			N
Bacton Shell	03/19/2006 14:12		03/19/2006 14:04		N			N
Bacton Shell	03/19/2006 14:12		03/19/2006 14:06		N			N
Bacton Shell	03/19/2006 14:12		03/19/2006 14:08		N			N
Bacton Shell	03/19/2006 14:12		03/19/2006 14:10		N			N
Barrow Sub Terminal	03/19/2006 14:12		03/19/2006 14:00		N			N
Barrow Sub Terminal	03/19/2006 14:12	25.95801163	03/19/2006 14:02		N			N
Barrow Sub Terminal	03/19/2006 14:12	25.95801163	03/19/2006 14:04	N	N		N	N
Barrow Sub Terminal	03/19/2006 14:12	25.83672142	03/19/2006 14:06	N	N			N
Barrow Sub Terminal	03/19/2006 14:12	25.83672142	03/19/2006 14:08		N			N
Barrow Sub Terminal	03/19/2006 14:12	25.83672142	03/19/2006 14:10	N	N		Υ	N
Beltoft Storage	03/19/2006 14:12	0	03/19/2006 14:00	N	N		N	N
Beltoft Storage	03/19/2006 14:12	0	03/19/2006 14:02	N	N		N	N
Beltoft Storage	03/19/2006 14:12	0	03/19/2006 14:04	N	N		N	N
leltoft Storage	03/19/2006 14:12	0	03/19/2006 14:06	N	N		N	N
Beltoft Storage	03/19/2006 14:12	0	03/19/2006 14:08	N	N		Υ	N
leltoft Storage	03/19/2006 14:12	0	03/19/2006 14:10	N	N		Υ	N
ynevorArmsLNG	03/19/2006 14:12	0.010411993	03/19/2006 14:00	N	N		Y	N
ynevorArmsLNG	03/19/2006 14:12	0.010411993	03/19/2006 14:02	N	N		Y	N
ynevorArmsLNG	03/19/2006 14:12	0.010411993	03/19/2006 14:04	N	N		Y	N
ynevorArmsLNG	03/19/2006 14:12		03/19/2006 14:06		N	İ		N
DynevorArmsLNG	03/19/2006 14:12		03/19/2006 14:08		N			N
OvnevorArmsLNG	03/19/2006 14:12		03/19/2006 14:10		N			N
SngtnAmethyst ST	03/19/2006 14:12		03/19/2006 14:00		N			N
sngtnAmethyst ST	03/19/2006 14:12		03/19/2006 14:02		N			N N
SngtnAmethyst ST	03/19/2006 14:12		03/19/2006 14:04		N			N N
EsngtnAmethyst ST	03/19/2006 14:12		03/19/2006 14:04		N			N N