

## National Grid Gas Distribution

## Stakeholder Advisory Panel January 2016

**Mike Foster – Independent Chair****Chief Executive, Energy and Utility Alliance**

Mike has been the CEO for Energy and Utility Alliance (formerly SBGI) since October 2011. Previously, was Head of Communications at the international charity WaterAid. Prior to this Mike was MP for Worcester from 1997 to 2010, during that time holding various government posts, including minister for international development.

**Ann Marie Ward – Member****National Grid Gas, Customer Operations**

Ann Marie is Head of Customer Operations which comprises our Customer Centre, Resource Management, Dispatch and Data Assurance teams. Ann Marie is a Chartered Management Accountant and has a wealth of experience across National Grid's businesses. Her previous roles include VP - Corporate Audit NG USA, Head of Audit - Gas Distribution & Global IS and Group Financial Controls Manager, Ann Marie also undertook a secondment to Ernst & Young's Risk Advisory practice.

**Basil Towers – Member****Hesleden Partners, Founder**

Hesleden Partners helps companies build strategic, organisational and behavioural approaches to reputation. Having worked for Burson Marsteller and Shandwick Basil founded Christow Consultants, a corporate communications and reputation consultancy. Hesleden Partners was established in 2005 to provide research and advice to Boards, executive and functional leaders. Basil is a graduate of Exeter University, a Fellow of both the Chartered Institute of Public Relations and the Public Relations Consultants Association and an Associate Fellow of Oxford University's Centre for Corporate Reputation at the Saïd Business School.

**George Mayhew – Member****National Grid, Corporate Affairs**

George joined National Grid in July 2006 and has responsibility for the Company's UK & US Brand, Communications, Public Affairs and CSR activity. He is a member of the National Grid Executive Committee, a Trustee of The EMF Biological Research Trust and on the Board of the National Grid Foundation in the US. He was previously on the Board of the UK Business Council for Sustainable Energy. Prior to that he spent four years as Chief of Staff to Mike Turner, CEO at BAE Systems; two years at MBDA Missile Systems as its Director of Government Affairs and also held a number of other in-house and consultancy positions in the Government Affairs and Communications areas.

**Jeremy Nicholson – Member****Director, Energy Intensive Users Group**

Director of EIUG since 2000 - campaigns for secure, competitive energy supplies for UK industry. Trained as a civil engineer with the Halcrow group. Spent four years as an economic analyst (demand forecasting & strategic business plans) for a group of French owned water companies in the UK. Board member of IFIEC Europe (the International Federation of Industrial Energy Consumers), Ofgem's Sustainable Development Advisory Group, and a Fellow of the Energy Institute.



### **Neil Robertson – Member**

#### **Chief Executive, National Skills Academy for Rail**

Neil joined the National Skills Academy for Rail as CEO in June 2015. He spent the previous three years as CEO of the Energy & Utility Skills Group, where he led and secured a £55m collaboration bid in energy and utilities aimed at diversifying the workforce and filling vacancies.

Prior to this he was Director of Training at Babcock International, after having had a senior career in frontline government departments including DfES and DIUS (now BIS) where he had responsibility for basic skills, employability, qualifications, adult learning, ESOL and migration. Neil has also worked in the hospitality industry with British Institute of Innkeeping, Government Office North East and with City & Guilds and at the Scottish Qualifications Authority.



### **Sarb Bajwa – Member**

#### **Chief Executive, IGEM**

Sarb Bajwa joined IGEM as CEO in October 2013. Sarb has enjoyed a career running professional membership bodies across a variety of sectors including the legal community. Previously, he worked for the Law Society of England and Wales and within the financial services industry. Sarb's background has given him a great understanding of how membership organisations operate and the value that professional bodies such as IGEM can bring to individuals, companies and the profession as a whole.

Sarb describes his background as varied, having been responsible for delivering events, growing membership, developing products for members and accrediting CPD courses. He has also been responsible for lobbying and running campaigns; managing committees and boards of trustees; growing organisations internationally; assisting members to grow their businesses. He has also been involved in managing projects and winning bids from a range of organisations from trusts and foundations, industry, UK and EC, the World Bank and the International Finance Corporation.



### **Jonathan Samuel – Member**

#### **Chief Executive, Gas Safe Register**

Jonathan is the Chief Executive of the Gas Safe Register. He is a Chartered Manager with 28 years' experience, principally within in the Gas, Energy and Utilities sector. Jonathan began his career as a Gas Service Engineer in 1987 and joined CORGI in 2002 as a Field Inspector, progressing his career to other roles within the organisation.

In 2009 he played a key role in the design and transition to the new Gas Safe Register service for the Health & Safety Executive (HSE), where he supported the delivery of the organisations operational strategy. More recently, Jonathan has seconded some of his time to design, implement and direct several successful contracts within the wider Capita Group Plc.



### **Doug Lord – Member**

#### **Head of Customer Transformation, Severn Trent Water**

Doug joined Severn Trent in January 2015 to deliver their strategic vision for customer experience. Prior to Severn Trent he has worked for Deloitte, Accenture, Barclays and Vodafone. He specialises in delivering customer centric transformation and has led and supported 20+ large scale programmes achieving operational efficiency, digital enablement and regulatory compliance.