

Interruption numbers and durations

We have identified that the totals for the number and duration of interruptions were incorrectly stated for 2013/14 due to a spreadsheet issue in our Ofgem summary reports. We have updated the information provided to Ofgem and provide the correct figures in the summary below.

Unplanned Interruptions

| Network | Number of interruptions | RIIO 8 year target | Durations (millions of minutes) | RIIO 8 year target |
|-----------------|-------------------------|--------------------|---------------------------------|--------------------|
| East of England | 15,718 | 106,922 | 13.6m | 49.6m |
| London | 16,890 | 88,605 | 41.8m | 110.6m |
| North West | 13,671 | 101,591 | 11.8m | 77.8m |
| West Midlands | 9,839 | 70,575 | 8.5m | 47.9m |
| Total | 56,118 | 367,693 | 75.7m | 285.9m |

Number of unplanned interruptions: **Behind target:** The number of unplanned interruption occurrences was slightly higher than 1/8th of the programme. We are looking at actions to improve performance going forward and will produce an updated forecast within the 2014/15 Regulatory Reporting Pack (RRP).

Duration of unplanned interruptions: **Behind target:** Whilst we have seen an increase in minutes during 2013-14, we are looking at actions to improve performance going forward and will produce an updated forecast within the 2014/15 RRP.

Planned Interruptions

| Network | Number of interruptions | RIIO 8 year target | Durations (millions of minutes) | RIIO 8 year target |
|-----------------|-------------------------|--------------------|---------------------------------|--------------------|
| East of England | 75,537 | 657,504 | 30.5m | 307.2m |
| London | 59,601 | 409,561 | 31.7m | 255.7m |
| North West | 61,300 | 551,735 | 24.5m | 286.2m |
| West Midlands | 44,286 | 401,054 | 18.5m | 199.8m |
| Total | 240,724 | 2,019,854 | 105.2m | 1,049m |

Number of planned interruptions: **On target:** annual run rate is lower than 1/8th of the programme; however, volume will increase in subsequent years.

Duration of planned interruptions: **On target:** annual run rate is lower than 1/8th of the programme; however, volume will increase in subsequent years.

If you have any questions in relation to the above, please contact us via email on:

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