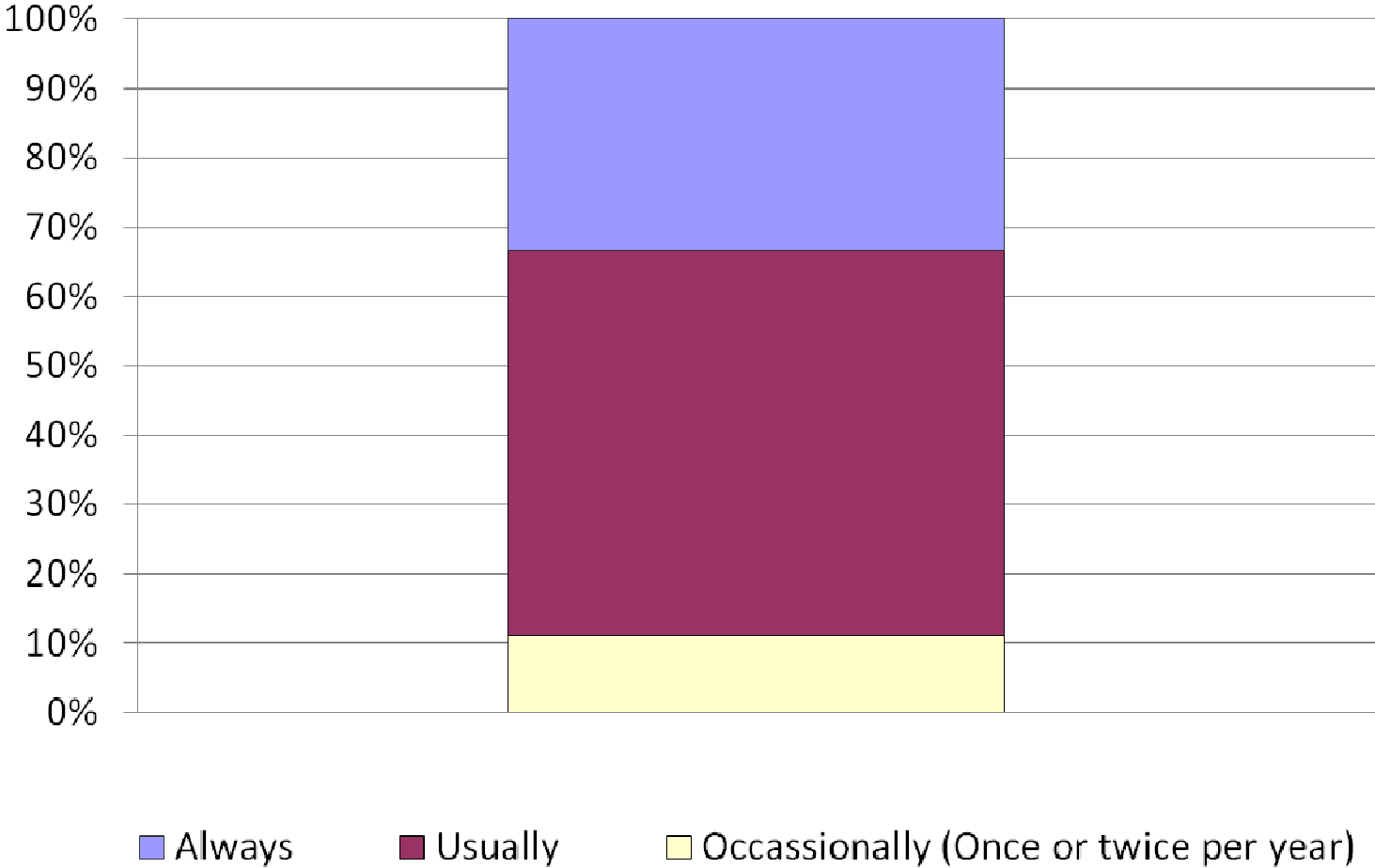


# National Grid Survey – Feedback



# Q1: How regularly do you or a representative from your Company attend the Gas Ops Forum?



**“A chance to keep up to date with forthcoming changes particularly regulatory changes and yet more changes from APX/ICE Endex”**

**Updates on ongoing projects and awareness of future, potentially impacting events.**

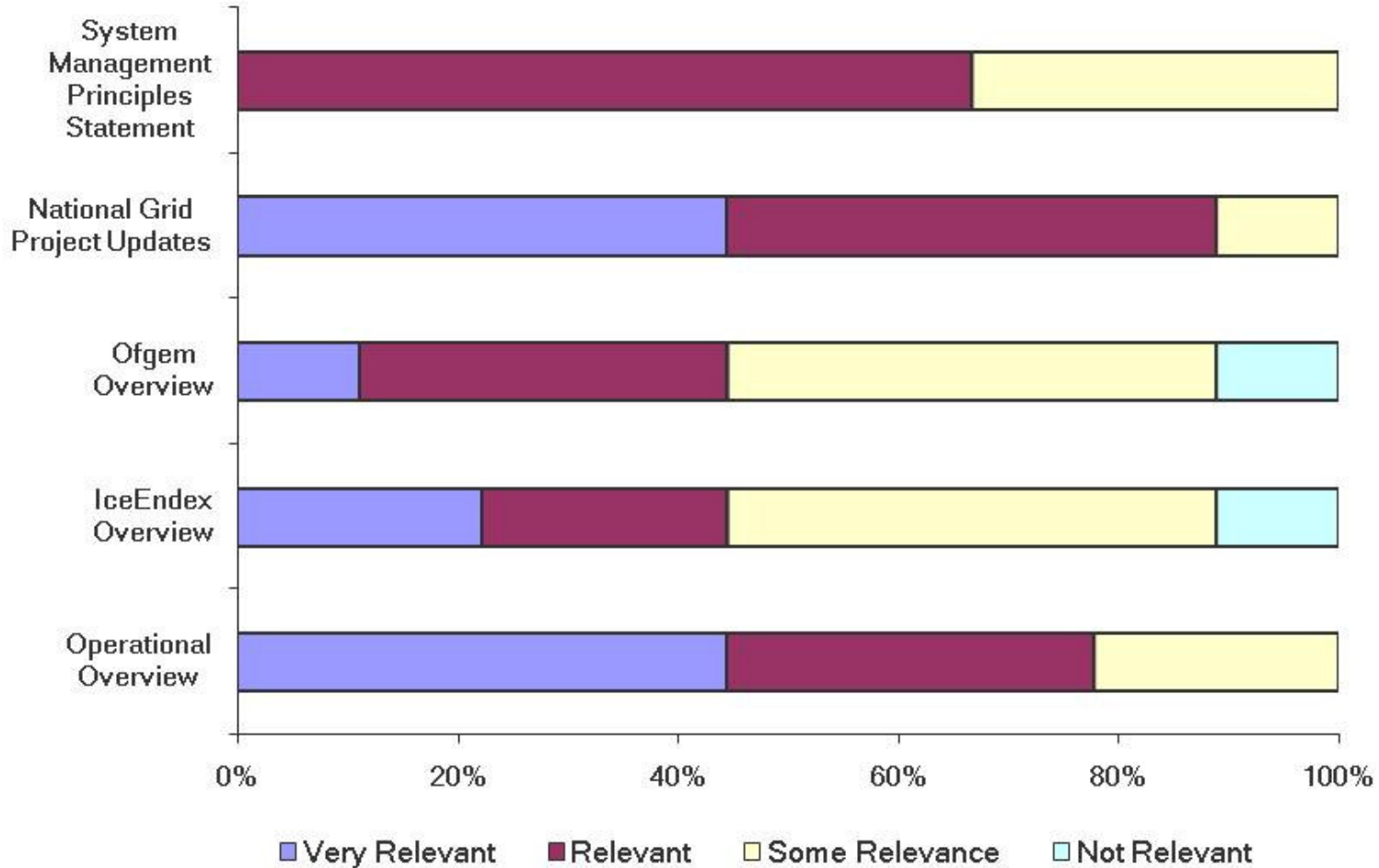
**“Get to know details of forthcoming issues that will affect us and also details of why thing happened on certain days in question”**

**Q2: What benefit do you and your Company gain from attending?**

**“Maintains a relationship with National Grid and keeps up to date with issues and upcoming changes”**

**“understanding recent issues or expected changes in systems or data”**

### Q3: Please rate the following topic areas for value / relevance



**“They are all relevant to the day to day running of the business but keeping up with projects mean that we can develop to keep up.”**

**“Information on how the grid is operating is always of use.”**

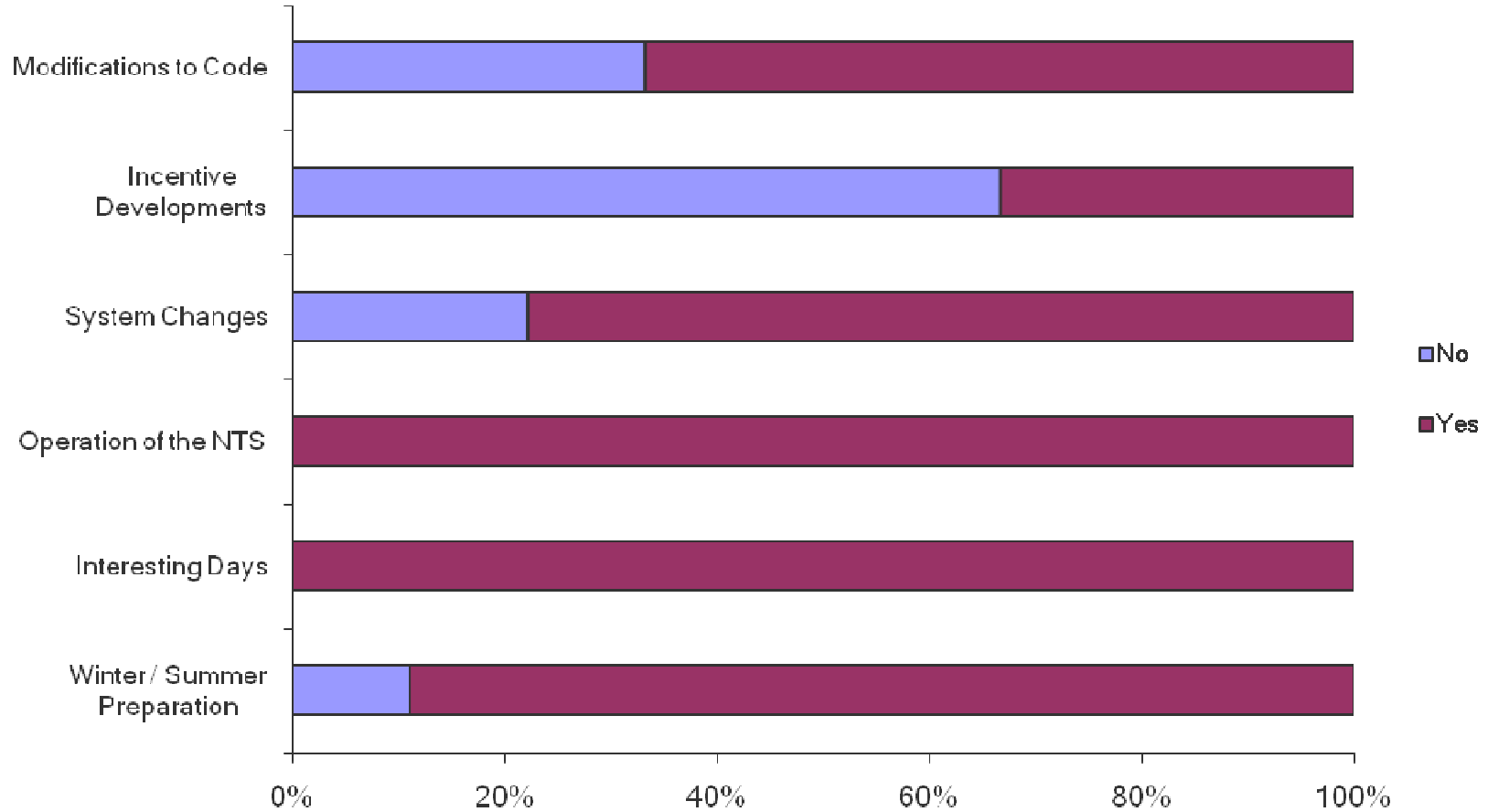
**“Projects are the section that interests me most.”**

**Q4:Please provide further details on your ratings for topics?**

**“I have an interest in all areas but my main focus is on the day to day operational issues and ensuring my company is ready for any upcoming changes. I also find it a useful forum to raise any operational issues we are experiencing.”**

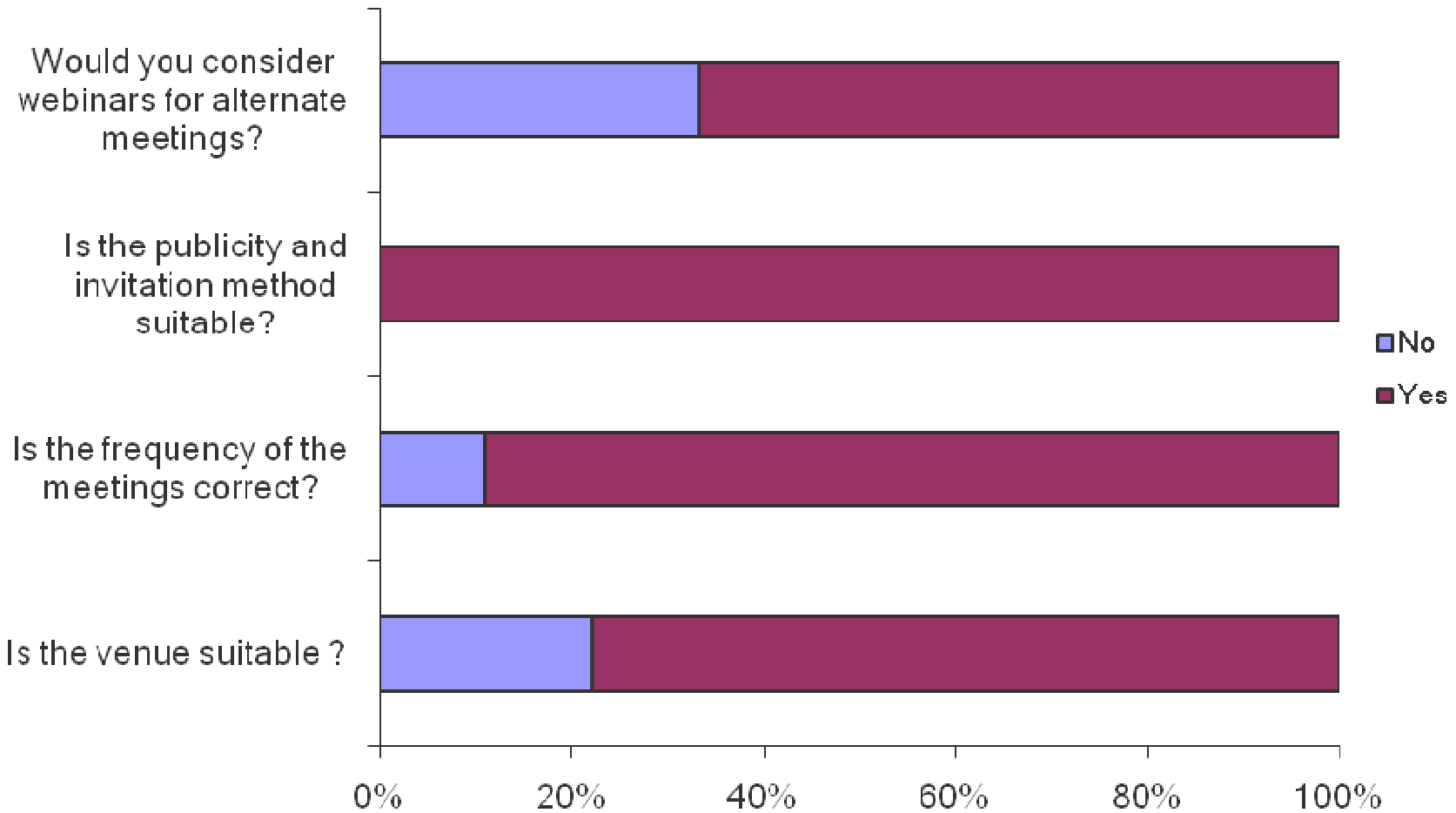
**“The National Grid reports are excellent!”**

# Q5: On the following list, what subjects would you like to cover?



**Q6: The Gas Ops Forum meetings are held in London every month during the winter and every other month during the summer**

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**Q7: Have you any suggestions for how the arrangements could be improved?**

**London is fine and I can see why it is there because the majority of companies are located there. The Grafton is ideally located by Marylebone/Euston but the rooms are not set out in an ideal way being round tables. The Elexon building was much better arranged (I'm going back a long way here)**



## Q8: We post information relating to the Forum on our website and the Joint Office calendar

