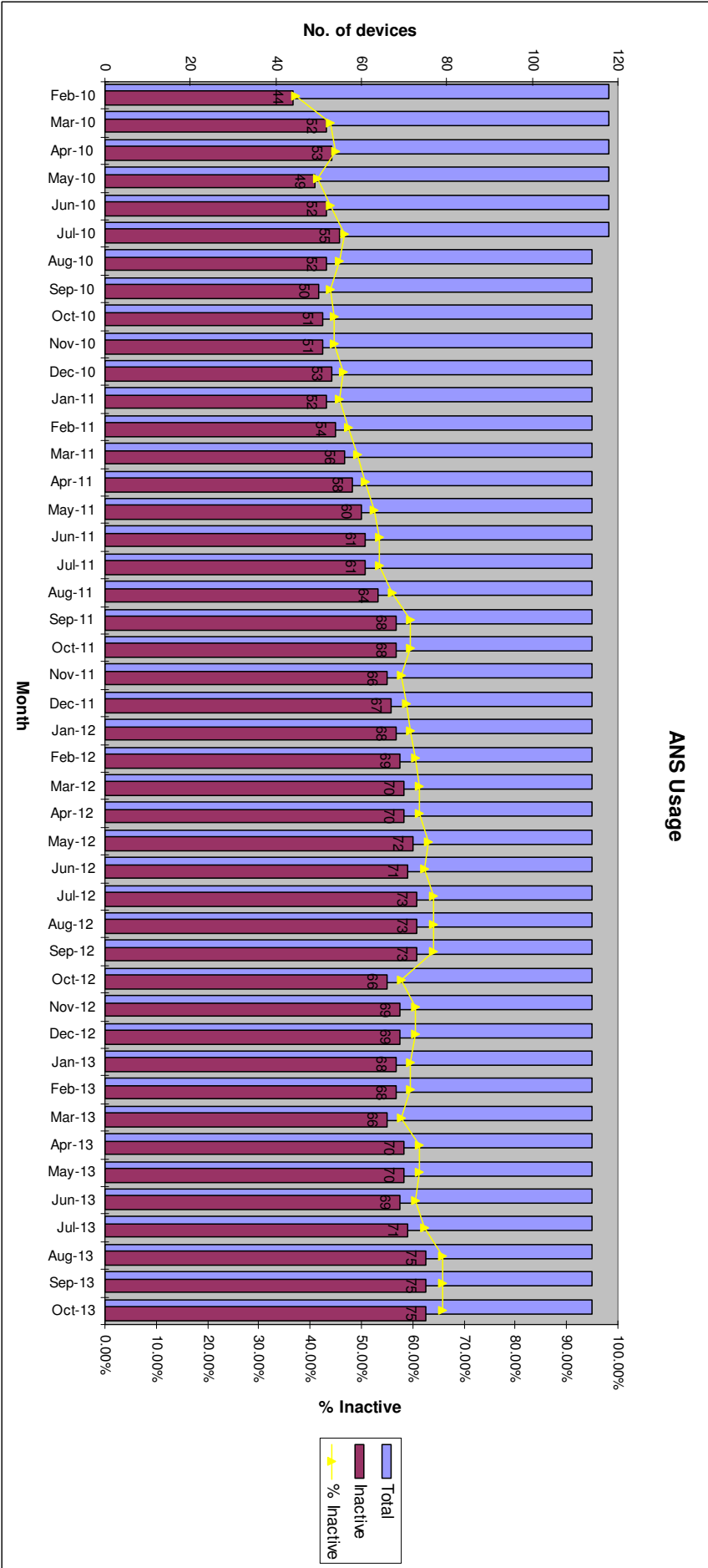


ANS



ANS Handset Usage

nationalgrid



ANS

■ Could we please request that all Users access their ANS handsets, and where there are any operational issues with the device, or you are unable to locate a device, please contact National Grid on:

- 01926 656474, or via email at;
- sysop.centre.reporting@nationalgrid.com

to discuss the contingency measures we can put in place to ensure that all Users can receive these code communications for the forthcoming winter.

■ We will continue to monitor utilisation of these ANS handsets over the next few months and will look to contact specific Users directly where there appears to be continued problems with the devices.

ANS Replacement

- Currently assessing several solutions to replace the existing ANS handsets.
- Project aiming to implement the new ANS solution in 2014 and will liaise with the industry as part of this change.
- The project will assess the impact of the new ANS solution on the UK Link Manual and UNC and will communicate any changes through the relevant work streams.
- The project will provide a further update to this and other industry bodies early in the New Year.