Demand Attribution Update

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national**grid**

- The last quarter has continued to see occasional demand attribution failures

    - generally linked to data entry issues by DNs/Shippers

- The DN's and NG introduced a process change in early September to minimise failure risk,

    - resulted in no further DN incidents of this type reported for four consecutive weeks but did have 1 data centred issue

    - These errors are historically more prevalent in summer anyway

- There were also 3 system issues for the period, 2 as direct system failures and one a process issue following a fix for a data issue.

    - As with all faults we continue to investigate to identify the root cause and embed lessons learnt.

- NG will continue to collaborate with the DN's and Xoserve to mitigate failures of this kind in the future.

    - Reviewing tactical and long term design options

Demand Attribution Failures 2013

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