

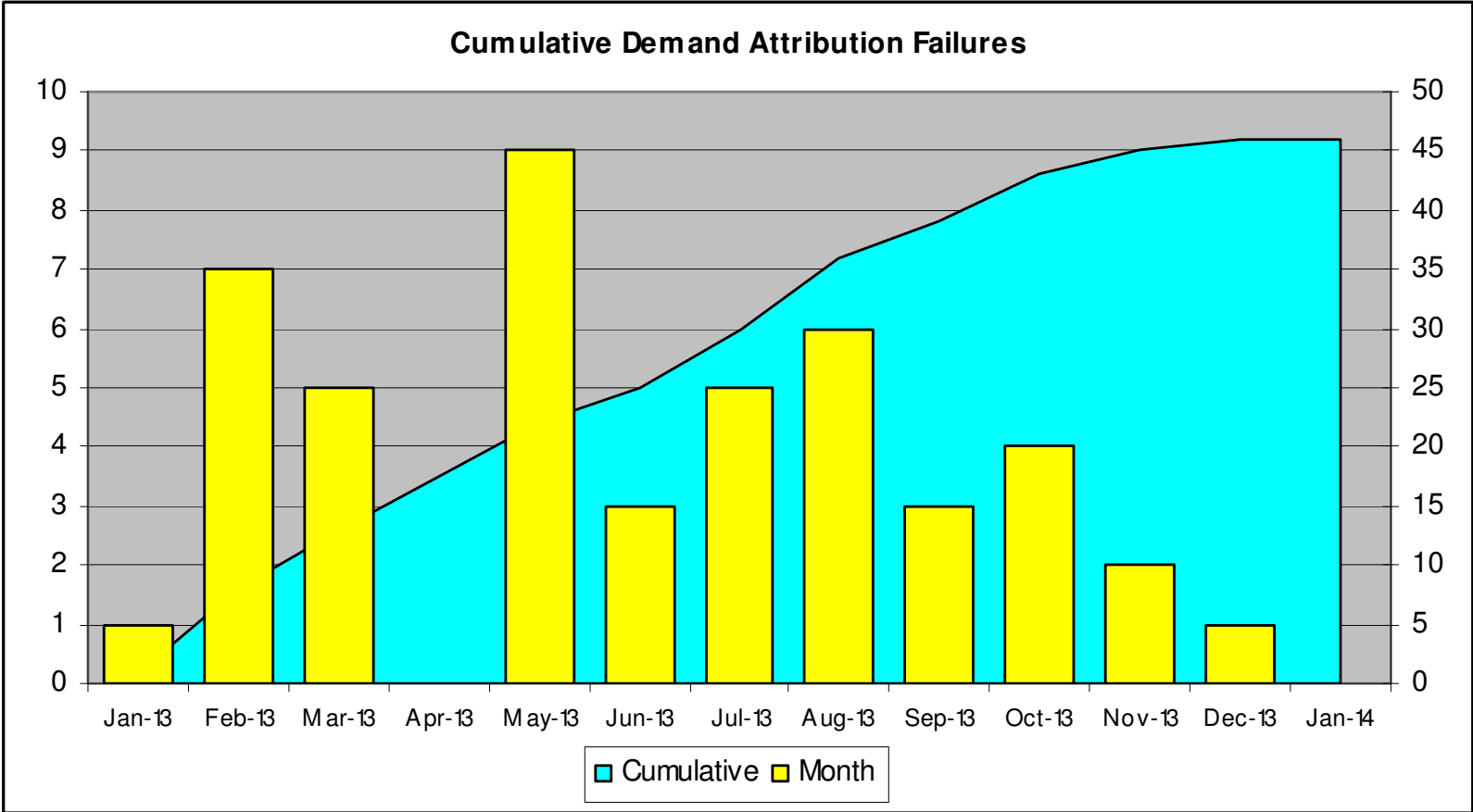
Demand Attribution



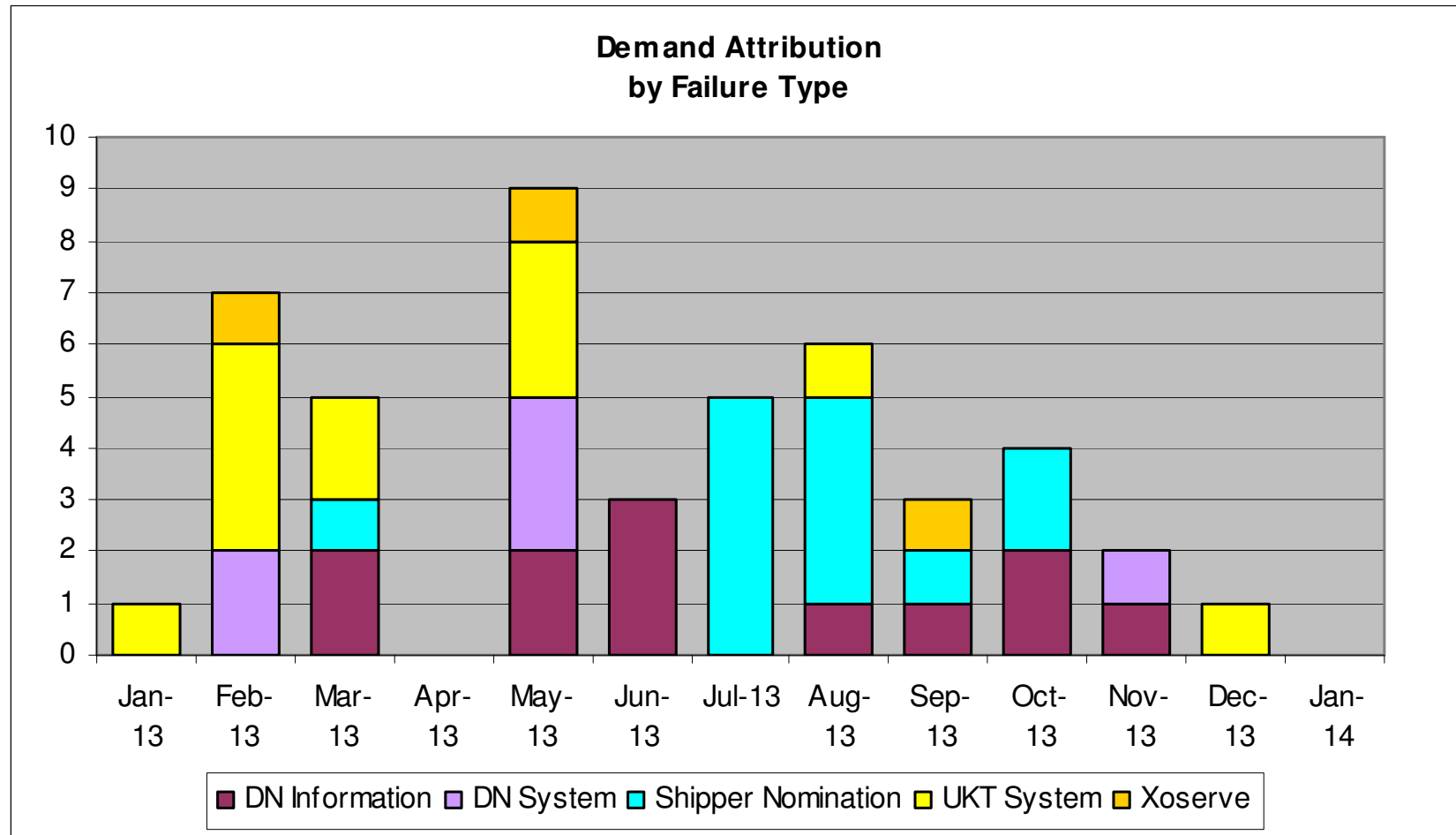
Demand Attribution

- The following slides set out the issues experienced in the demand attribution process since the start of 2013
- Demand Attribution is the process by which the UK demand for the non-daily metered (NDM) customers demand is allotted to their Shipper
- The forecast demands are sent to Gemini where the nominated daily metered demands are removed and the remaining demand is assigned through an algorithm to the NDM Shippers

Demand Attribution Issues 2013



Break Down by Type



UKT and Xoserve

- Early part of 2013 dominated by issues with the data transfer process (JCAPs & Aggregator)
- UKT established focused teams, improved processes and monitoring
- One issue since May due to a network issue on UKT infrastructure and one due to a file send failure from the iGMS
- Since May there has been one Xoserve failure due to an issue in failing over to a different server.

Distribution Network and Shipper Derived

- 6 DN System Issues
 - Where one or more of the DN systems have failed to pass the data through to the UKT systems
- 12 DN Data Issues
 - Where high or zero values entered
- 13 Shipper Nomination Issues
 - Where a Shipper Nomination has been too large for the zone in which they are located.